



## BHH Designated Provider Agency Implementation Session

March 15, 2019



Beacon Health Options – 3<sup>rd</sup> floor, Hartford Room  
500 Enterprise Drive, Rocky Hill

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**Attendees:** BHcare (Carrie Liddel); Bridges (Trish Kramer, Valerie Mallard, Dawn Silver De-Angelis); CHR (Donna Wertz, James Morro); CMHA (Lisa Daley, Chris Porcher, Anna Vitale); CMHC (Nancy Watsky, Karsten Olsen, Tamar Saunders); CRMHC (Kristen Russell, Judith Moran-Lounsbury); Intercommunity (Colleen Mastroianni, Jenn Eldridge, Alicia Reed); RVS (Elsa Arce); Rushford (Deb Royce); SMHA (Monique Allgood); Sound (Jason Hyatt, Lillian Centeno, Marissa Hodges, Alix O'Neil, Jaimi Vann); SWCMS (Victoria Hoey, Maggie Simonsen, Juliet Owusu-Mensah); United Services (Holly Fish, Lori Behling); WCMHN (Rose Fogelman, Ellen Severn); ABH (Amy Miller, Erin Wills); DMHAS (Alyse Chin, Kathy Willis, Lauren Staiger, Kate Parr)

### 1. DMHAS and ASO Updates

- Billing:
  - Lauren reviewed the billing location concerns for waiver clients and discussed service locations that may be causing services to be not billable. Location must be in the office for psycho-education services to be billable for waiver clients.
  - Discussed challenge providers face with not being able to count health assessments as a billable service for waiver clients (it's not psycho-education) and that WISE clients need help with transportation and assistance with medical appointments that are provided as part of CSP, but don't count towards BHH.
  - Discussion about billable tobacco cessation codes. Most PNPs are billing under BHH and not Medicaid. While DMHAS does not bill Medicaid for SO tobacco cessation services, a state operated provider wondering if the service codes are in the drop-down in WITS. Lauren to follow-up. **Post meeting update** – while the Medicaid billable TC codes are in WITS, DMHAS does not bill these services. Tobacco cessation services provided to BHH clients should be documented using appropriate psycho-ed services (groups) or other appropriate codes depending on the service provided.
- Project Notify:
  - United Services shared they went live with Project Notify on March 6<sup>th</sup>. Current workflow and processes:
    - BHH Director receives the notification and looks client up to get more information (EHR and EPIC). She then alerts the treatment team and gives them client's status.
    - Keeping a log to track which programs they are in at United, reasons for hospital visits, how many visits, etc.

