



## BHH Designated Provider Agency Implementation Session

October 19, 2018 1:30pm to 3:00pm  
Beacon Health Options – 4th floor, Huntington Room  
500 Enterprise Drive, Rocky Hill



**Attendees:** Bridges (Dawn Silver, Trish Kramer); BHCare (Carrie Liddel); SWCMHS (Anthony Cretella, Karolina Dudzik, Victoria Hoey); United Services (Lori Behling, Holly Fish); CMHA (Anna Vitale, Chris Porcher, Lisa Daley); WCMHN (Jocelyne Martin Karam); SMHA (Syed Asghar, Jesus Silva) CMHC (Tamar Saunders, Karsten Olsen); RVS (Anne Ntate), Rushford (Kim Whipple, Debra Royce) DMHAS (Kate Parr, Lauren Staiger, Kathy Willis) Beacon (Bonni Hopkins, Jennifer Goodwin, Jeannie Wigglesworth) ABH (Amy Miller, Erin Wills)

**Call-in:** Sound (Jaimi); WCMHN (Rose); SMHA (Monique)

### 1. DMHAS, ASO, and Provider Updates

#### a. DMHAS Updates

##### i. Billing

1. Lauren reviewed waiver payer lists sent to each agency this week. Adjustments to the correct payer need to be made in both EHR and DDaP for PNP's. The end date for the incorrect payer should be 8/31/18 and the start date for the correct payer should be 9/1/18. Moving forward the start date should be the day the waiver status is identified and not back dated. If there are any questions, contact Lauren.
2. Future lists, similar to the Excel list, will be available on Tableau. Email will go out when it is available.

##### ii. Project Notify

1. Kate handed out and discussed an overview of the working group. The 1<sup>st</sup> meeting will be on November 16<sup>th</sup> 2018. A sign in sheet was passed around to verify the key contact person for Project Notify information and meetings.
2. Each agency went over their status in the process of implementing Project Notify. CMHA has gone live with their pilot group. It was confirmed that hospitals may send different information and that SA diagnostic information will not be shared on alerts. Sound has signed addendum and is meeting with CMHA on some EHR related issues. United is in the delayed implementation group, but is proceeding with setting a date for technical kick-off. Alyse continues to work on Project Notify options for the SO providers.

#### b. ASO Updates

- i. Monthly report card updates-next ones will only include each agency's billable programs.
- ii. The annual needs assessment survey will be coming out soon for providers to complete. Amy asked that each agency share this survey with all BHH staff, including in-kind staff. Email will be sent with the link and due date once the survey is launched.

- iii. Provider Credentialing will be worked on in the upcoming weeks. Forms with the information submitted from last years' applications will be sent to each agency. Applications should be reviewed and updated if needed. Agencies will also need to complete their current staff roster. CEOs will be required to sign the completed credentialing application this year. A more detailed email, including due dates, will be sent in the next couple of weeks.
- iv. Beacon confirmed the 2019 Cyber Security Training email from Kenneth Darling is a legitimate email and training needs to be completed to maintain Tableau user accounts. The online training will take about an hour and needs to be completed by the date given in the email.
- v. November Health Observance Packets were handed out. Packets will be mailed to agencies not in attendance.

## 2. **Adult Body Mass Index Assessment Outcome Measure**

- a. Reviewed the BMI outcome measure including definitions, coding, and exclusions. Review of data collection notes and reminder of health assessment practice guidelines that state the height and weight to obtain a BMI needs to come from the same source. Self-report is not a valid source to determine BMI.
- b. Group discussed some scenarios that make it difficult to collect the BMI and how staff can work with clients to obtain this information. Ideas shared:
  - i. Gather from information gathered by PCP during physicals.
  - ii. Provide coupons for free coffee from cafeteria to those who come get their BP and BMI checked.
  - iii. Collect information at health fairs.
  - iv. Set up MyChart online health records with clients where health assessment information can be accessed.
  - v. Prescribers encouraging clients and requiring collection of vitals for prescribing of medications
- c. Data Collection issues
  - i. Challenges with CY reporting because not all clients will be due to get the HA by the end of the year and dashboards count them as due if enrolled more than 1 month. Discussed that new clients should be getting a health assessment when enrolled and others who are due in early 2019 would have also had one in early 2018 and would be complete.
  - ii. Not all information collected is submitted and that a program filter would help to download and handout to various programs. Beacon will work on that update to the dashboard.

## 3. **Upcoming Meetings**

- a. November 7<sup>th</sup> – Webex – Controlling High Blood Pressure Measure.  
November 16<sup>th</sup> - Implementation Session at Beacon Health Options

