



**BHH Designated Provider Agency
Implementation Session**

June 15, 2018 1:30pm to 3:00pm

CRMHC

500 Vine Street, Hartford



1. DMHAS, ASO, and Provider Updates

a. DMHAS Billing Updates

- Updates on status of re-enrollment letters and remaining tasks. Any questions, contact Lauren at lauren.staiger@ct.gov.
- PC Consultant Tracker-email with new FY18-19 tracker went out today. New contact person Ryan Grealis Ryan.Grealis@ct.gov is on the email. FY17-18 trackers are due by July 31, 2018.
- Random Moment Time Study (RMTS)-Health Care Finance planning TCM and RMTS trainings. Date TBD.

b. DMHAS Consumer Satisfaction Survey Update

- Provided updates on the # of surveys submitted by each agency.
 1. CMHA has entered other surveys as well, per approval from Karin Haberlin. After confirming with Karin, there are 222 BHH surveys from CMHA.
 2. CMHC entering in Excel and giving to Karin to upload.
 3. Bridges entering all before June 30th.
- Shared ideas from agencies able to collect their sample sizes-incentives for staff, earlier deadline for people to get in, using front desk staff to engage clients when they come in for services.

c. ASO Updates

- Staffing-still in process of interviewing candidates for BHH Director of Analytics and Innovation.
- Learning Collaborative Debrief and Ongoing Staff Training-discussed feedback from Learning Collaborative, onboarding of new staff, future similar training options (recorded, onsite, centrally located ones, etc).

d. Provider Updates

- Bridges is now offering Wellness Wednesdays during which several wellness groups and activities are offered.
- Sound Community partnering with United Community and Family Services (UCFS) for PC Consultant services.

2. **CY2016 CMS Outcome Measures**

a. Reviewed important information about measures

- i. These measures apply continuous enrollment criteria for both Medicaid and BHH for the year so some of the denominators may be very small
- ii. The 2015 measures did not apply continuous enrollment criteria since BHH was only officially up and running for two months of 2015, making comparisons between 2015 and 2016 difficult
- iii. The 2015 measures are still listed on the Navigation page until the next update to the page, but the report has been removed
- iv. Duals are not included in these CMS measures since Medicare data was not available
- v. Keep in mind there are specific service and claims codes required for calculating the measures so not all services provided may be accounted for
- vi. The services received by clients may not have been provided by the BHH provider- clients are assigned to a provider based on enrollment, not claims

b. Reviewed how to find the CT16 CMS Measures by Provider dashboard in Tableau

c. Went over each of the CY2016 measures in Tableau and encouraged providers to review these internally. DMHAS will also send out a PPT that can be reviewed by each agency

3. **Upcoming Meetings (2:45pm-3:00pm)**

a. Implementation Session- July 20, 2018 at Beacon Health Options

b. No August Meeting