



**BHH Designated Provider Agency  
Implementation Session  
February 10, 2017 • 1:30pm to 3:00pm  
Beacon Health Option, Huntington Room, 4<sup>th</sup> Floor**



**Attendance:** DMHAS (Jessica DeFlumer-Trapp, Lauren Staiger); BHcare (Alex Kosakowski, Crystal Cochrane, Pat Curley); CHR (Donna Wertz); CMHA (Deb Dutkiewicz); CRMHC (Kristen Russell); InterCommunity (Ryan MacDonough); Rushford (Jennifer Williams); Sound (Enrique Juncadella, Bryan Trapp); ASO (Amy Miller, Denise Roberts)

**Call-In:** Bridges (Valerie Walton); CMHC (Nancy Watsky); Rushford (Valerie Walton); RVS (Anne Kiwanuka); SMHA (Karen Butterworth-Erban); Sound (Diana Ryan); SWCMHS (Dorothy Washington); United Services (Lori Behling, Jennifer Rossi); WCMHN (Arlene Arias, Ellen Severn); ASO (Bonni Hopkins, Jeannie Wigglesworth)

**1. Introductions**

**2. Provider Spotlight**

- a. CHR – readmission risk: Hospital transition coordinator will complete a follow-up to identify risk and complete a discharge assessment for clients. The process will always restart when a client is readmitted. The process includes: setting up post-hospitalization appointments for both internal and external doctors; identifying possible complications; alleviating identifiable problems. The re-admit rate is also tracked.
- b. CMHA – CCT team is working with the police department to locate hard-to-reach clients in the community. Police aware of popular spots as well as some of the clients. CMHA will send peers to find clients and speak with them about services and BHH.

**3. General Updates**

- a. Retrospective: Providers found the event to be helpful and informative. It was a little difficult to hear in the Solarium, but participants are looking forward to this becoming an annual event for BHH.
- b. LOB Display: Tuesday, February 14, 2017 is the last day that posters will be on display at the LOB. Providers are encouraged to view the exhibit. Jessica will retrieve electronic copies of the posters from Tom and work with the ASO to send providers the photos of their clients.
- c. NATCON: For this year's conference, will have Interactive Posters to display BHH information. Attendees of the event will be able to see digital media, content embedded videos, the Tableau dashboard and other interactive elements.
  - i. If anyone is planning to attend, please email Amy at [amiller@abhct.com](mailto:amiller@abhct.com) or Denise at [droberts@abhct.com](mailto:droberts@abhct.com) to let them know.

**4. Data Discussions & Timelines**

- a. ProviderConnect – ASO is hoping to have the Beacon Reports available on ProviderConnect this summer. Emails will go out as they become available.
- b. Spectrum – challenges with using Spectrum include identifying staff that will have access, getting the ROIs signed, and competing priorities within the agency.
  - i. Those who have access are pleased with the available information.
- c. Tableau – Per the group discussion, the deadline to submit Tableau access request forms is Wednesday, February 15. ASO and DMHAS are considering providing training to BHH staff on how to use the dashboard. An implementation session will be dedicated to discussing Tableau.
- d. Other
  - i. Depression Screenings – some agencies completed the depression screening, but did not use the G-codes to document the services.
    1. State-Operated: If the screening is tied to another BHH service, you may enter the G-Codes with the date of the screening and document as a non-billable service.

- ii. Periodic Assessment Data – Some clients have different housing/employment status for different programs; some are even different on the same days. This information should be consistent across the board. More information about this error and ways to reconcile will come at a later date.
- iii. Outreach to NAE – Providers need to ensure they have an active NAE program in their EHR Jessica can provide information on the number of BHH eligible served at affiliate agencies for additional NAE outreach.

5. **Upcoming Meetings**

- a. February 24<sup>th</sup> Beacon Health Options – 4<sup>th</sup> Floor, Huntington Room – 500 Enterprise Drive
- b. March 10<sup>th</sup> Beacon Health Options – 4<sup>th</sup> Floor, Huntington Room – 500 Enterprise Drive
- c. March 24<sup>th</sup> Audit Results & Next Steps – Beacon Health Options – 4<sup>th</sup> Floor, Huntington Room –500 Enterprise Drive

6. **Integrated Practice Assessment Tool (IPAT)**

- a. Review of survey answers with select providers to clarify answers or discrepancies in results.