



**BHH Designated Provider Agency  
Implementation Session**  
September 23, 2016 1:30pm to 3:00pm  
Beacon Health Options  
3<sup>rd</sup> Floor-The Hartford Room



Call-in number: 1-866-801-7152

Pass code: 9257774

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**Facilitated By:** DMHAS (Jessica Deflumer-Trapp, Cheryl Stockford)

**Attendees:** Bridges (Valerie Mallard); CMHA (Chris Porcher, Deb Dutkiewicz); SWCMHS (Diane Sheehan); Sound (Enrique Juncadella); CRMHC (Judith Moran-Lounsbury); BHcare (Alex Kosakowski, Sandy Lombardi); CMHC (Martha Staeheli); DMHAS OOC (Lauran Staiger); WCMHN (Arlene Arias); Rushford (Valerie Walton, Jennifer Williams, Jennifer Vega); United Services (Jennifer Mastrangelo-Rossi); Intercommunity (Suzanne Otlowski); CHR (Donna Wertz, Courtney Sheehan); ASO (Bonni Hopkins, Dan Quinn, Amy Miller, Virginia Texidor, Denise Roberts)

**Call-in:** N/A

**1. DMHAS Updates**

- a. DMHAS and ASO staff engaged in strategic planning for the year ahead. More information will be shared with the whole group as activities are planned for 2017.

**2. Recognition and Celebration for Cheryl and Dan**

**3. BHH 2016 Changes and Transformations**

- a. Providers shared experiences/accomplishments within BHH over the past year, including the following lessons learned:
  - Things beyond control which can hinder progress-waiting on clients, people coming and going, and other things changing
  - Huge culture changes
  - Importance and need for working with clients on their care and ensuring services are centered around and individual's preferences.
  - Communication between staff and all involved Departments-so important, but can be challenging at times
  - Creation of a gym/fitness room at agency
  - Go to CHC every week to meet with nurses and collaborate on shared clients-notice a huge difference in the number of clients getting routine care over the past year.

#### **4. Future IS Agendas**

- a. DMHAS would like to focus on referring to written documents created for guidance on issues. There are many resources that have been created to aid providers in managing their program operations and using those resources will limit confusion and assure continuity of the message.

#### **5. Data Quality Efforts**

- a. DMHAS BHH Missing Data Report-report with data through June was previously posted on Tumbleweed by Lauren. Another report that will include data through the current time period, will be posted soon. This report is in the process of being made available in the self-service section of the EDW.
- b. Health Assessment Updates
  - State Operated-deadline for submitting current health assessment worksheets is still October 1, 2016. By that date, providers should submit whatever data they have up until this point.
  - PNPs-the client summary report in the EDW now includes a field to indicate whether the health assessment was completed or not.
- c. Report Cards-DMHAS and ASO will be reworking these again to provide meaningful information now that so much data is available through the Beacon reports on the FTP sites. Details to follow.

#### **6. Provider Spotlights**

- a. WCMHN's was awarded grant to implement InShape curriculum.

#### **7. Other**

- a. Integrated Medicine Conference-December 2<sup>nd</sup>
  - Contact [Lisa.wolf@ct.gov](mailto:Lisa.wolf@ct.gov) if interested in scholarships for BHH participants. Awarding up to 50, and a staff member can attend with a group for free.
  - Regular registration is through the Women's Consortium.

#### **8. Upcoming Meetings**

- a. Spectrum Training Webinars
  - Tuesday September 27, 2016 @ 10:00 –11:00am
  - Thursday September 29, 2016 @ 12:00 –1:00pm
  - Tuesday October 4, 2016 @ 2:00 –3:00pm
- b. Next IS Meeting – October 7, 2016      RVS @ CVH-Howard Reid Room