



**BHH Designated Provider Agency
Implementation Session**

March 4, 2016 • 1:30 pm – 3:00 pm

River Valley Services at CVH in Middletown 1st floor Dutton Home – Howard Reid C/R



Facilitated by: Jessica Deflumer-Trapp

Attendees: ATTENDANCE SHEET WITH DMHAS, WILL NEED UPDATE

Call-in: Rushford, CHR (Courtney Sheehan), WCMHN, SMHA

1. DMHAS and ASO Updates

- a. Dan provided updates on the tasks and current status of the BHH workgroups (outreach, professional development, and reporting). Upcoming items: BHH website going live by end of March, planning for the Internship Informational Session, and planning for the provider webinars on Integrative Care and Accreditation.
- b. Reviewed questions about the February eligibility lists:
 - CT Homecare waiver clients-assign as a waiver client by entering BHH Waiver as insurance.
 - QMB clients-don't approach if you haven't already. Keep as enrolled if they were already enrolled. Some providers can't see if the client has QMB status.
 - Undocumented clients with temporary emergency Medicaid (only to cover certain claims to medical provider)-Call ABH with any you find and they will keep a list of these clients.
 - Reminder to providers that ABH has a larger list that includes all people who are eligible. Agencies can call the BHH toll-free number to learn that status of potential clients. Providers can also upload a list of potential clients to Tumbleweed and the ASO will review.
- c. SAMHSA Technical Assistance-save the date flyer handed out for the 5/3/16 training on Reducing Disparities and Increasing Cultural and Linguistic Competence. Additional details to follow.
- d. Letters to CEOs and Agency Action Plans-handed out draft action plans for each agency. Each included BHH measures and expectations, along with agency specific findings and actions required. Agencies will receive finalized plans in near future and will need to respond with proposed plans and timelines for addressing the required actions.
 - All questions about billing should be directed to Jessica Deflumer-Trapp at Jessica.Deflumer-Trapp@ct.gov or 860-418-6629
 - All questions about credentialing should be directed to Amy Miller at amiller@abhct.com or 860-704-6152

- e. Report Cards with Service Data-reviewed updated report cards that included service data from DDaP and WITS. New data includes the number of clients, and the % of targeted clients, who received 1 service in the months of October 2015-January 2016.
- f. Reporting wish lists-information on depression screenings completed and health assessments entered. Health assessment data can be accessed for PNPs only at this time.

2. Achieving BHH Outcomes

- a. Data collection/reporting requirements
 - Reviewed the Data Collection Requirements Handout and questions or concerns about data that needs to be collected.
 - PNPs have to manually enter health assessments into DDaP, and the state operated LMHAs don't have a place to enter health assessments yet.
 - Reviewed Transition Record (Discharge paperwork) requirements-should be attached to clinical record. There should be planning and outcomes, based on the paperwork. Providers discussed various ways they would or would not document receipt of paperwork and follow-up work.

3. Questions about NAE clients

- a. Program in DDaP/WITS should be treated like any other similar program agency has. May not necessarily require clinical oversight or linking to other programs.
- b. There are state policies and processes which may impact some state operated LMHAs, but PNPs can serve NAE clients as they would in any other case management program.

4. Next Meeting-Implementation Session: 03/18/16-1:30p-3p @ RVS, CVH-Portland View Room