



**BHH Designated Provider Agency
Implementation Session**
July 8, 2016 9:00am to 10:30am
RVS at CVH
1st floor Dutton Home



Call-in #: 1-866-773-9842

Participant Code: 2182106#

Facilitated by: Cheryl Stockford, Jessica DeFlumer-Trapp (DMHAS)

Attendance: Bridges (Valerie Mallard, Dawn Silver); SMHA (Stephanie Guess); SWCMHS (Dorothy Washington); RVS (Anne Kiwanuka); CMHC (Nancy Watsky); BHcare (Alex Kosakowski); Sound (Diana Ryan); Rushford (Rossana Barnaby, Jennifer Williams); CMHA (Chris Porcher); United Services (Lori Behling); ASO (Dan Quinn, Amy Miller, Denise Roberts)

Call-in: Rushford (Monika Gunning, Jennifer Vega), CHR (Courtney Sheehan), WCMHN (Arlene Arias, Ellen Severn; Jocelyne Karam), BHcare (Crystal Cochrane)

1. Updates and Discussion

a. Data Quality Updates

a. Provider feedback on DMHAS error/scrub reports

- i. CMHC-Gretchen working with Martha.
- ii. RVS-education on which service codes count for waiver clients
- iii. Rushford-question about inpatient clients. Can use CM codes, not TCM. Medicare only, not eligible.
- iv. Sound Community-several people are not eligible any more. Major error is with the diagnostic code. Errors relate to missing or use of ICD9.
- v. BHcare-errors are manageable. Will be fixing.
- vi. Bridges-the majority of issues are with diagnoses. Not sure how to solve because they are using ICD10. Bridges to follow-up with Jessica after meeting.
- vii. WCMHN-90% of errors are with waiver clients and their location. Can use a location other than the office, but DMHAS cannot bill it so it shows up as an error. Some of those can't be fixed, but are there to make you aware.
- viii. US-ICD 10 diagnoses. Mostly clients not receiving clinical at US, so need to follow-up with external provider to get diagnosis.
- ix. SMHA-waiver clients. Wrong location codes. Re-education on TCM and psycho education needed.
- x. SWCMHS-coding issues. Diane working on sending information out to staff and will also provide training.
- xi. CMHA-waiver clients

- xii. CHR-no update
- xiii. CRMHC-no update
- xiv. Intercommunity-no update
- b. Expectation is for corrections to be made before July upload for PNPs. State operated updates will be seen as they make them. Corrections need to be made in DDaP/WITS and not Tumbleweed.
- c. Approximately third week of July-Beacon scrub report to be sent out, including Medicaid eligibility status.
- b. New Eligibility Lists and NAE Lists
 - a. New lists may be larger due to ICD 10 changes

2. **Provider Spotlight**

- a. Bridges Health Fair-May 25th
 - Complete team effort in planning and implementing.
 - Nursing students from Fairfield for biometrics screening, University of Bridgeport naturopathic students, acupuncture, tai chi, yoga, smoking cessation, massage, pet therapy, NAMI, primary care provider, and mammogram van. Pharmacy sponsored lunch. Snacks and give-aways provided by Communicare. Screening identified someone with alarming sugar level and person was sent immediately to Optimus, Bridges' primary care partner.
 - Fairfield and UB will be working with Bridges ongoing to provide students. Shop Rite grocery store will be providing healthy eating education, especially for clients with diabetes.
 - Goal was to have 50 people and had approximately 65. Did 14 mammogram exams-most done in one day for the van. Primary care wrote scripts.
- b. SMHA-health disparities work
 - Three staff attended the training
 - Revisiting cultural committee planning and activities. Moving needle from information/education to changing practice.
 - Existing procedures-require minimum of 2 hours of multicultural training each year. Curriculum provided by Arlene at WCMHN and now includes a BHH component.
 - New practices-target BHH clients, especially underserved or under targeted individuals, to include in groups/programming.

1. Women of color-10 week group just finished. An evaluation component was included. Can share results at future meeting.
2. Offering more groups and services for mono-lingual Spanish speakers for health issues. July – preventive care, hypertension, diabetes, etc.
3. Offering a wellness group for deaf women
4. Offering GSA group
5. Outreach to underserved communities and groups at board and care facilities.

3. Sacred Heart Information on Nursing Internship Opportunities

a. Different types of programs available at Sacred Heart:

- DNP-expert nurses, doing a DNP project related to population health, quality management, etc. Few months to a year is average length of project. Person overseeing is flexible.
- APRN-already nurses. Focus is primary care. Students would need an APRN, MD, or PA as a preceptor.
- RN to BSN
- Masters Programs-nursing education, leadership, and clinical
- RN-clinical rotations

b. What is the process for interested providers?

- Contact Julie Stewart at 203-371-7750 or stewartj1270@sacredheart.edu
- Contract would be needed. Start times are Fall and Spring so it would depend on how long contract process requires.

4. Upcoming Meetings

- a. July 22nd Picnic from 1pm-3pm
- b. August 26th Implementation Session from 1:30pm-3:00pm