



**BHH Designated Provider Agency
Implementation Session**

April 15, 2016 • 1:30 pm – 3:00 pm

Community Mental Health Affiliates-270 John Downey Drive, New Britain



Facilitated by: Jessica DeFlumer-Trapp (DMHAS); Daniel Quinn, Amy Miller (ASO)

Attendees: BHcare (Alexandra Kosakowski, Sandy Lombardi); Bridges (Dawn Silver-DeAngelis, Valerie Mallard, Trish Kramer); CMHC (Nancy Watsky, Grace Fischer); CRMHC (Kristen Russell); CHR (James Morro, Courtney Sheehan, Donna Wertz); SWCMHS (Diane Sheehan); RVS (Anne Kiwanuka); United Services (Lori Behling, Jennifer Mastrangelo); Intercommunity (Suzanne Otlowski); Rushford (Rossana Barnaby, Jennifer Vega, Jennifer Williams, Monika Gunning); Sound Community (Enrique Juncadella); SMHA (Justin Sleeper); CMHA (Linda Filipetti, Deborah Dutkiewicz, Lisa Daley, Heather Paluso); DMHAS OOC (Lauren Staiger, Susan Hamel)

Call-in: SWCMHS (Dorothy Washington)

1. Updates

- a. Reminders about upcoming TA Sessions (May 3rd, June 2nd) and logistics reviewed. Flyer for June 2nd will go out after May 3rd training.
- b. New Lists-reviewed any questions about the new lists that went out. Providers discussed that targets may be impacted if lots of people on the list are d/c, not interested, already enrolled, etc. Reminder that after lists come out, providers can call ABH to check eligibility on new intakes since people won't show up until next list (3 months later). Planning for NAE should be occurring as well. DMHAS and ASO planning for these groups as well.
- c. Children's Services – No ICAPS, No TCM, and try to keep out T1016 and T1017. Will be organizing another meeting to discuss serving children. Providers should bring QA and billing people to meeting.
- d. Final versions of Enrollee Handbook and Provider Directory to be going out next week and Provider Manual shortly after that.

2. Debriefing From Small Group Discussions at Last IS

- a. Discussions were helpful, but not enough time to cover everything. Some topics of interest for further discussion:
 - Different ways to capture services
 - Recovery plan issues
 - Proper documentation
 - Concerns about NAE without the structure of a clinical program
 - Caseloads for BHH staff
 - WISE clients
 - Long term hospitalized clients

3. Small Groups

- a. Two small groups (PNP and state operated LMHAs) met to discuss items listed above. Summaries of points from both groups available in separate document.

4. Next Meetings

Next Implementation Session - 04.29.16, 1:30-3pm @ Beacon Health Options, the Hartford Room

Workshop on Reducing Disparities and Increasing Cultural and Linguistic Competence with the Health Home Initiative – 05.03.16, 8:30am-4:00pm @ Advanced Behavioral Health, Wilcox Room, 2nd Flr